



## **Basic Coatings® StreetShoe® Certified & Guaranteed Program Policy**

Basic Coatings® is pleased to offer the StreetShoe® Certified & Guaranteed Program; if you are not 100% satisfied when using StreetShoe...the finish is FREE! The Basic Coatings StreetShoe Certified & Guaranteed Program means that each gallon of StreetShoe has passed a thorough quality and application testing protocol and will flow, level and be free of film imperfections, when the initial coat and subsequent maintenance coats are applied in accordance to label directions and written specifications. This program will cover the cost of the StreetShoe finish in the event of any film issues listed above.

### **This limited guarantee is made subject to the following conditions:**

- This guarantee is valid for one year from the date of manufacture and applies only to the original contractor and application site and is not transferable.
- All products and systems have been applied according to up to date label directions and written specifications. For the latest versions of all literature contact Basic Coatings Customer Service at 800-247-5471.
- All pre-coat floor evaluations have been completed and documented in accordance with Basic Coatings criteria set forth in our training program.
- All prior coatings have been identified and tested for compatibility with Basic Coatings StreetShoe.
- This guarantee does not cover poor workmanship issues or application errors, drip, applicator or stop marks and any other issues associated with poor workmanship and any pre-existing floor issues.
- Failure to follow the procedures above will make the guarantee null and void.

### **Basic Coatings Claim Procedure**

In the event of an unsatisfactory result, please contact an authorized Basic Coatings representative to make a claim. Your claim must comply with the guarantee guidelines set forth above and must include receipts and any other documentation showing compliance to the guarantee. Claim compliance includes your agreement to provide reasonable assistance as requested during claim processing. Any replacement or repair done prior to approval from an authorized Basic Coatings representative will void the guarantee.

### **Basic Coatings Remedy**

If Basic Coatings confirms that the claim is valid, then Basic Coatings will reimburse the finish cost, up to ten gallons, one time only. This payment is the sole and exclusive remedy for any claim and Basic Coatings sole and exclusive liability, whether in contract, tort, strict liability or otherwise.

### **Limitations**

EXCEPT FOR THE EXPRESS WARRANTY ABOVE, BASIC COATINGS MAKES NO REPRESENTATION OR WARRANTIES REGARDING THE PRODUCTS AND DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES EXPRESS AND IMPLIED, WRITTEN OR ORAL, WITH RESPECT TO THE PRODUCTS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES WILL BASIC COATINGS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, PUNITIVE OR SPECIAL DAMAGES, INCLUDING LOST PROFITS, REGARDLESS OF THE THEORY OF RECOVERY. IN NO EVENT SHALL BASIC COATINGS' TOTAL LIABILITY EVER EXCEED THE PAYMENT SET FORTH ABOVE.